New connections/Additional Load, where power supply can be provided from existing network

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	3399	8003	11402	8263	0	8263	3139
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	73	79	152	104	0	104	48